

PHONE, CABLE & INTERNET PACKAGES

CABLE PROGRAMMING

Choose the cable package that best fits your needs.

BASIC CABLE \$69⁷⁰
64 basic channels

ADDITIONAL DIGITAL CONVERTER \$5⁰⁰
Monthly charge. One box required per television. High definition and digital video recorder boxes also available. Call for pricing and information.

ALA CARTE (must have digital gateway)

- HBO package (10 channels) \$15⁰⁰
- Cinemax package (11 channels) \$9⁵⁰
- Starz/Encore package (22 channels) \$11⁰⁰

CATV INSTALLATION \$30⁰⁰
**requires high definition tuner

DSL PACKAGES

Up to 10Mb/1Mb* \$39⁹⁵

Up to 9Mb/3Mb* \$59⁹⁵

Up to 12Mb/3Mb* \$79⁹⁵

Up to 15Mb/5Mb* \$139⁹⁵

MUST HAVE TELEPHONE SERVICE
*where available

BASIC BUNDLE \$92⁷⁰
per month

RESIDENTIAL TELEPHONE SERVICE
voicemail, caller ID, N&N and call waiting
BASIC CABLE TV - 64 Basic Channels

EXPRESS BUNDLE \$62⁹⁵
per month

RESIDENTIAL TELEPHONE SERVICE
voicemail, caller ID, N&N and call waiting
DSL INTERNET - 10Mb*

ADVANCED BUNDLE \$132⁶⁵
per month

RESIDENTIAL TELEPHONE SERVICE
voicemail, caller ID, N&N and call waiting
BASIC CABLE TV - 64 Basic Channels
DSL INTERNET - 10Mb*

*where available

GILLETT GROVE

TELEPHONE, CABLE TV,
& HIGH SPEED INTERNET
BUNDLES

dynamicTV SM
enhancing the way you watch

Ask a Customer Service Rep
about dynamicTV!



Ayrshire Communications
1405 Silver Lake Ave
Ayrshire, IA 50515
www.ayrshireia.com
712.426.2800

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BUNDLE INFORMATION

- BASIC BUNDLE** \$92⁷⁰
- EXPRESS BUNDLE** \$62⁹⁵
- ADVANCED BUNDLE** \$132⁶⁵

Installation charges may apply on all or some services

ULTRA Package Chose One:

- HBO \$15⁰⁰**
available with any package ala carte -
- Cinemax \$9⁵⁰**
available with any package ala carte -
- Starz/Encore \$11⁰⁰**
available with any package ala carte -

Cable TV Only

- BASIC CABLE \$69⁷⁰**

Internet

- Up to 10Mb/1Mb* - \$39⁹⁵**
- Up to 9Mb/3Mb* - \$59⁹⁵**
- Up to 12Mb/3Mb* - \$79⁹⁵**
- Up to 15Mb/5Mb* - \$139⁹⁵**
*where available

COMPUTER REQUIREMENTS

	Minimum	Recommended
Memory	512 MB of RAM	1 GB or more
PC OS	Windows XP	Windows 7 or 8
Mac OS	OSX	OSX 10.6

Must have Ethernet Card

CUSTOMER INFORMATION

Current Ayrshire customer? Yes No
 If yes, which Ayrshire services do you have?
 Telephone Service High-Speed Internet
 Cable Service Premium Cable Channel(s)
 Other _____
 Name _____
 Address _____
 City, State, Zip _____
 Billing Name (if different) _____
 Billing Address _____
 Billing City, State, Zip _____
 Home Phone _____
 Work Phone _____
 Fax _____
 Social Security Number _____
 Federal Tax ID Number _____
 Your Mother's Maiden Name _____

*Monthly packages for residential customers. Speeds up to 10Mb dependent on network activity. Packages do not include regulated charges or taxes. All services within a bundle must be taken to receive special package pricing. Some services not available in all areas. All charges subject to change.

CUSTOMER SERVICE AGREEMENT

I understand and acknowledge that continued use of Ayrshire's Service constitutes acceptance of the Terms of Service. Acceptable Use Policy and other important policies posted on Ayrshire's website www.ayrshireia.com. I agree it is my responsibility to read these policies and comply fully with their terms. I further understand the policies and pricing of Ayrshire's services may change from time to time upon 30 days notice. The service is provided on an 'AS IS' and 'AS AVAILABLE' BASIS WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF TITLE OR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. If service is cancelled, customer agrees to return equipment in working order within 10 business days or pay an equipment charge of \$100⁰⁰- \$800⁰⁰.

I agree to these terms. _____

To request a copy of our Terms of Service, Acceptable Use Policy, Equipment Changes and other policies, call our Customer Care Department at 712-426-2800 or visit our website at www.ayrshireia.com.

STANDARD INSTALLATION TERMS

*Standard installation includes installation of DSL or wireless equipment and connection to one computer. Installations that require extraordinary time or resources will be billed an additional charge. Customer will be informed of charges prior to installation. Customers requiring connection of two or more computers will be charged \$75⁰⁰ per hour plus additional materials. Monthly service charge includes use of Ayrshire's DSL or wireless equipment. Ownership is retained by Ayrshire. If installation charge is waived and customer disconnects service within 1 year, standard installation charge will be added to customers' final bill. If service is cancelled, customer agrees to return equipment in working order within 10 business days or pay an equipment charge of \$100⁰⁰- \$800⁰⁰.

I agree to the terms of the Standard Installation.

_____ Date ____/____/____
Initial

CUSTOMER SIGNATURE

Signature _____
Date _____

Note: Signing this order form and agreement indicates I accept and understand the Customer Service Agreement and the Standard Installation Terms.

HIGH SPEED INFORMATION

PRIMARY EMAIL ADDRESS

_____@ncn.net
 First Requested Email (or current NCN email address)
 Email must be eight (8) characters or less. If yours is unacceptable or unavailable, one will be chosen.

Desired Password: _____
 Please select a password for your email account by using the following criteria:
 1. At least 8 characters 2. At least ONE (1) uppercase
 3. At least ONE (1) lowercase 4. At least ONE (1) number.
 Avoid names as part of your password. Passwords are case sensitive.

_____@ncn.net
 Second Requested Email (if first is not available)
 Do not wish to have email on ncn server as have another email:

FamilyWebFilter

Would you like FamilyWebFiltering activated? Yes No

ADDITIONAL EMAIL ADDRESSES

1st Additional Email Address
 _____@ncn.net
 Desired Password: _____

2nd Additional Email Address
 _____@ncn.net
 Desired Password: _____

PAYMENT INFORMATION

Please bill me monthly via:
 Mail Credit Card Debit my checking account automatically

CREDIT CARD PAYMENT

I hereby authorize Ayrshire Communications, to debit my credit card each month for the amount of my Internet bill. (Visa, Mastercard, or Discovery only).

Name on Credit Card: _____
 Account #: _____
 Expiration Date: _____ Code: _____
 Customer Signature: _____

BANK DEDUCT (VOIDED CHECK REQUIRED)

I hereby authorize Ayrshire Communications, hereinafter called COMPANY, to initiate debit entries to my checking account and the depository, hereinafter called DEPOSITORY, to credit and/or debit the same to such account. This authority is to remain in full force and effect until COMPANY has received written notification from me of its termination in such time and in such manner as to afford COMPANY and DEPOSITORY a reasonable opportunity to act on it. The amounts to be debited are the monthly amounts of my packaged bills and will be debited on the 5th of each month. I understand that I will not receive a monthly bill unless there is a change in the amount that will be withdrawn from my account.

Name: _____
 Signature: _____

PLEASE ATTACH VOIDED CHECK

SALES INFORMATION

 (Sales Agent or Buddy)
 (Your buddy will receive a \$50⁰⁰ Visa Gift Card for referring you to Northwest Communications. Some restrictions may apply.)

*Buddy credit (\$50⁰⁰ VISA Gift Card) will not be given until the Internet service has been installed and has had service for 3 months)