

dynamicTV information

What is dynamicTV?

dynamicTV technology supports the transmission of standard video programs over the Internet and IP. Allows a television service to be integrated with broadband Internet services and share the same home Internet connection.

How does it work?

dynamicTV works by plugging your high speed Internet connection into a set-top box that's connected to your television. Each TV in the home must be hooked up to a set-top box in order to receive the signal.

What is a Whole Home DVR?

pause, rewind, slow motion...while watching live TV, record 2 events and watch another at the same time, record or watch recordings from any TV with only one whole home DVR, pause recording on one TV and resume recording on another TV, and set DVR to record all of your favorite programs or just new shows.



Introducing
TECH HOME
Technology Made Easy

Choose the TECH HOME solution that's best for you!

Protect

SecureIT Web Security for computers, phones & tablets
Anti-theft for your phone or tablet
Keep your memories and files safe
Convenient password keeper
1 Desktop & 1 Mobile Device

\$7.95/mo.

Add 1 Desktop - \$.42/mo.
Add Mobile Device - \$1.25/mo.
Add Protect Plus - \$1.12/mo.

Protect Plus

SecureIT Web Security for computers, phones & tablets
Anti-theft for your phone or tablet
Keep your memories and files safe
Convenient password keeper
Covers 4 Devices (Desktop & Mobile)

\$11.95/mo.

Add 1 Desktop - \$.42/mo.
Add Mobile Device - \$1.25/mo.

Bundles

Broadcast Basic

Includes 1 Whole Home DVR with or without Internet
Channels include: all local network and local information channels

Full Internet Access

\$44⁹⁵

No Internet

\$64⁹⁵

Broadcast Premium

Includes 1 Whole Home DVR & 1 Set Top Box
Channels include: all Basic package, 160+ more channels, & digital music

Full Internet Access

\$99⁹⁵

No Internet

\$122⁵¹

EXPRESS BUNDLE

\$62⁹⁵
per month

RESIDENTIAL TELEPHONE SERVICE

voicemail, caller ID, N&N and call waiting, inside wire maintenance**, & 60 Long Distance Minutes

DSL INTERNET

10 Mb*

ADDITIONAL BOXES

Set Top Box with Whole Home DVR **\$14⁰⁰**
Additional Set Top Box **\$5⁰⁰**

PREMIUM CHANNELS

Cinemax	\$13 ⁵⁰ /month	Starz/Encore	\$10 ⁰⁰ /month
Showtime	\$15 ⁰⁰ /month	HBO	\$17 ⁵⁰ /month
2 Premium Channels Save \$1 ⁰⁰		3 Premium Channels Save \$3 ⁰⁰	

OFFICE USE

Authorized By _____

Date Sent _____

ACH Discussed _____

AYRSHIRE GILLETT GROVE

BUNDLES



Northwest Communications

844 Wood Street
Havelock, Iowa 50546
www.ncn.net

10-10-2017

INTERNET

speed & pricing

AYRSHIRE-GILLETT GROVE

10Mb/1Mb \$39⁹⁵ 9Mb/3 \$59⁹⁵
12Mb/3Mb \$79⁹⁵ 15Mb/5Mb \$139⁹⁵
Internet rate with Telephone Service. some restrictions may apply.

TELEPHONE

residential information

Residential: \$28⁰⁰ + taxes & surcharges

Business: \$28⁰⁰ + taxes & surcharges

dynamicTV

package information

Broadcast Basic - \$44⁹⁵

Broadcast Basic (without Internet) - **\$64⁹⁵**

Broadcast Premium - \$99⁹⁵

Broadcast Premium (without Internet) - **\$122⁵¹**

Cinemax \$14⁵⁰/month Showtime \$15⁰⁰/month

Starz/Encore \$10⁰⁰/month HBO \$17⁵⁰/month

2 Premium Channels Save \$1⁰⁰

3 Premium Channels Save \$3⁰⁰

Set Top Box with Whole Home DVR \$14⁰⁰

Additional Set Top Box \$5⁰⁰
*install fee may apply

TV INFORMATION

Number of TVs _____

Location of each TV

Notes

dynamicTV provided by 

CUSTOMER INFORMATION

Current Ayrshire customer? Yes No

If yes, which Northwest services do you have?

Telephone Service High-Speed Internet

Cable Service Premium Cable Channel(s)

Other _____

Name _____

Address _____

City, State, Zip _____

Billing Name (if different) _____

Billing Address _____

Billing City, State, Zip _____

Home Phone _____

Work Phone _____

Your Mother's Maiden Name _____

*Monthly packages for residential customers. Speeds up to 10Mb dependent on network activity. Packages do not include regulated charges or taxes. All services within a bundle must be taken to receive special package pricing. Some services not available in all areas. All charges subject to change.

CUSTOMER SERVICE AGREEMENT

I understand and acknowledge that continued use of Ayrshire's Service constitutes acceptance of the Terms of Service. Acceptable Use Policy and other important policies posted on Ayrshire's website www.ayrshireia.com. I agree it is my responsibility to read these policies and comply fully with their terms. I further understand the policies and pricing of Ayrshire's services may change from time to time upon 30 days notice. The service is provided on an 'AS IS' and 'AS AVAILABLE' BASIS WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF TITLE OR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. If service is cancelled, customer agrees to return equipment in working order within 10 business days or pay an equipment charge of \$100⁰⁰-800⁰⁰.

I agree to these terms. _____

To request a copy of our Terms of Service, Acceptable Use Policy, Equipment Changes and other policies, call our Customer Care Department at 712-426-2800 or visit our website at www.ayrshireia.com. Initial

STANDARD INSTALLATION TERMS

*Standard installation includes installation of DSL or wireless equipment and connection to one computer. Installations that require extraordinary time or resources will be billed an additional charge. Customer will be informed of charges prior to installation. Customers requiring connection of two or more computers will be charged \$75⁰⁰ per hour plus additional materials. Monthly service charge includes use of Ayrshire's DSL or wireless equipment. Ownership is retained by Ayrshire. If installation charge is waived and customer disconnects service within 1 year, standard installation charge will be added to customers' final bill. If service is cancelled, customer agrees to return equipment in working order within 10 business days or pay an equipment charge of \$100⁰⁰-800⁰⁰.

I agree to the terms of the Standard Installation.

_____ Date ____/____/____

Initial

CUSTOMER SIGNATURE

Signature _____

Date _____

Note: Signing this order form and agreement indicates I accept and understand the Customer Service Agreement and the Standard Installation Terms.

HIGH SPEED INFORMATION

PRIMARY EMAIL ADDRESS

_____@ncn.net
First Requested Email (or current NCN email address)
Email must be eight (8) characters or less. If yours is unacceptable or unavailable, one will be chosen.

Desired Password: _____
Please select a password for your email account by using the following criteria:
1. At least 8 characters 2. At least ONE (1) uppercase
3. At least ONE (1) lowercase 4. At least ONE (1) number.
Avoid names as part of your password. Passwords are case sensitive.

_____@ncn.net
Second Requested Email (if first is not available)
Do not wish to have email on ncn server as have another email:

FamilyWebFilter

Would you like FamilyWebFiltering activated? Yes No

ADDITIONAL EMAIL ADDRESSES

1st Additional Email Address

_____@ncn.net
Desired Password: _____

2nd Additional Email Address

_____@ncn.net
Desired Password: _____

PAYMENT INFORMATION

Please bill me monthly via:
Mail Credit Card Debit my checking account automatically

CREDIT CARD PAYMENT

I hereby authorize Northwest Communications, to debit my credit card each month for the amount of my Internet bill. (Visa, Mastercard, or Discovery only).

Name on Credit Card: _____

Account #: _____

Expiration Date: _____ Code: _____

Customer Signature: _____

BANK DEDUCT (VOIDED CHECK REQUIRED)

I hereby authorize Northwest Communications, hereinafter called COMPANY, to initiate debit entries to my checking account and the depository, hereinafter called DEPOSITORY, to credit and/or debit the same to such account. This authority is to remain in full force and effect until COMPANY has received written notification from me of its termination in such time and in such manner as to afford COMPANY and DEPOSITORY a reasonable opportunity to act on it. The amounts to be debited are the monthly amounts of my packaged bills and will be debited on the 5th of each month. I understand that I will not receive a monthly bill unless there is a change in the amount that will be withdrawn from my account.

Name: _____

Signature: _____

PLEASE ATTACH VOIDED CHECK

SALES INFORMATION

(Sales Agent or Buddy)
(Your buddy will receive a \$50⁰⁰ Visa Gift Card for referring you to Northwest Communications. Some restrictions may apply.)

*Buddy credit (\$50⁰⁰ VISA Gift Card) will not be given until the Internet service has been installed and has had service for 3 months)