

## PHONE, CABLE & INTERNET PACKAGES

# AYRSHIRE

### CABLE PROGRAMMING

Choose the cable package that best fits your needs.

<b>BASIC CABLE</b>	<b>\$69<sup>70</sup></b>
64 basic channels	
<b>ADDITIONAL DIGITAL CONVERTER</b>	<b>\$5<sup>00</sup></b>
Monthly charge. One box required per television. High definition and digital video recorder boxes also available. Call for pricing and information.	
<b>ALA CARTE (must have digital gateway)</b>	
HBO package (10 channels)	\$15 <sup>00</sup>
Cinemax package (11 channels)	\$9 <sup>50</sup>
Starz/Encore package (22 channels)	\$11 <sup>00</sup>
<b>CATV INSTALLATION</b>	<b>\$30<sup>00</sup></b>
**requires high definition tuner	

### DSL PACKAGES

<b>Up to 10Mb/1Mb*</b>	<b>\$39<sup>95</sup></b>
<b>Up to 9Mb/3Mb*</b>	<b>\$59<sup>95</sup></b>
<b>Up to 12Mb/3Mb*</b>	<b>\$79<sup>95</sup></b>
<b>Up to 15Mb/5Mb*</b>	<b>\$139<sup>95</sup></b>
<b>MUST HAVE TELEPHONE SERVICE!</b>	
*where available	

## BASIC BUNDLE

# \$92<sup>70</sup>

per month

RESIDENTIAL TELEPHONE SERVICE  
voicemail, caller ID, N&N and call waiting  
BASIC CABLE TV - 64 Basic Channels

## EXPRESS BUNDLE

# \$62<sup>95</sup>

per month

RESIDENTIAL TELEPHONE SERVICE  
voicemail, caller ID, N&N and call waiting  
DSL INTERNET - 10Mb\*

## ADVANCED BUNDLE

# \$132<sup>65</sup>

per month

RESIDENTIAL TELEPHONE SERVICE  
voicemail, caller ID, N&N and call waiting  
BASIC CABLE TV - 64 Basic Channels  
DSL INTERNET - 10Mb\*

## TELEPHONE, CABLE TV, & HIGH SPEED INTERNET BUNDLES

**dynamicTV** ASK  
enhancing the way you watch

Ask a Customer Service Rep  
about dynamicTV!



**Ayrshire Communications**  
1405 Silver Lake Ave  
Ayrshire, IA 50515  
www.ayrshireia.com  
712.426.2800

7-28-2015

## BUNDLE INFORMATION

- BASIC BUNDLE** **\$92<sup>70</sup>**
- EXPRESS BUNDLE** **\$62<sup>95</sup>**
- ADVANCED BUNDLE** **\$132<sup>65</sup>**

Installation charges may apply on all or some services

### ULTRA Package Chose One:

- HBO \$15<sup>00</sup>**  
available with any package ala carte -
- Cinemax \$9<sup>50</sup>**  
available with any package ala carte -
- Starz/Encore \$11<sup>00</sup>**  
available with any package ala carte -

## Cable TV Only

- BASIC CABLE \$69<sup>70</sup>**

## Internet

- Up to 10Mb/1Mb\* - \$39<sup>95</sup>**
- Up to 9Mb/3Mb\* - \$59<sup>95</sup>**
- Up to 12Mb/3Mb\* - \$79<sup>95</sup>**
- Up to 15Mb/5Mb\* - \$139<sup>95</sup>**  
\*where available

## COMPUTER REQUIREMENTS

	Minimum	Recommended
Memory	512 MB of RAM	1 GB or more
PC OS	Windows XP	Windows 7 or 8
Mac OS	OSX	OSX 10.6

**Must have Ethernet Card**

## CUSTOMER INFORMATION

Current Ayrshire customer?  Yes  No  
If yes, which Ayrshire services do you have?

Telephone Service  High-Speed Internet

Cable Service  Premium Cable Channel(s)

Other \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Billing Name (if different) \_\_\_\_\_

Billing Address \_\_\_\_\_

Billing City, State, Zip \_\_\_\_\_

Home Phone \_\_\_\_\_

Work Phone \_\_\_\_\_

Fax \_\_\_\_\_

Social Security Number \_\_\_\_\_

Federal Tax ID Number \_\_\_\_\_

Your Mother's Maiden Name \_\_\_\_\_

\*Monthly packages for residential customers. Speeds up to 5MB dependent on network activity. Packages do not include regulated charges or taxes. All services within a bundle must be taken to receive special package pricing. Some services not available in all areas. All charges subject to change.

### CUSTOMER SERVICE AGREEMENT

I understand and acknowledge that continued use of Ayrshire's Service constitutes acceptance of the Terms of Service, Acceptable Use Policy and other important policies posted on Ayrshire's website [www.ayrshireia.com](http://www.ayrshireia.com). I agree it is my responsibility to read these policies and comply fully with their terms. I further understand the policies and pricing of Ayrshire's services may change from time to time upon 30 days notice. The service is provided on an 'AS IS' and 'AS AVAILABLE' BASIS WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF TITLE OR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. If service is cancelled, customer agrees to return equipment in working order within 10 business days or pay an equipment charge of \$100<sup>00</sup>-\$800<sup>00</sup>.

I agree to these terms. \_\_\_\_\_

To request a copy of our Terms of Service, Acceptable Use Policy, Equipment Changes and other policies, call our Customer Care Department at 712-426-2800 or visit our website at [www.ayrshireia.com](http://www.ayrshireia.com). Initial

### STANDARD INSTALLATION TERMS

\*Standard installation includes installation of DSL or wireless equipment and connection to one computer. Installations that require extraordinary time or resources will be billed an additional charge. Customer will be informed of charges prior to installation. Customers requiring connection of two or more computers will be charged \$75<sup>00</sup> per hour plus additional materials. Monthly service charge includes use of Ayrshire's DSL or wireless equipment. Ownership is retained by Ayrshire. If installation charge is waived and customer disconnects service within 1 year, standard installation charge will be added to customers' final bill. If service is cancelled, customer agrees to return equipment in working order within 10 business days or pay an equipment charge of \$100<sup>00</sup>-\$800<sup>00</sup>.

I agree to the terms of the Standard Installation.

\_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_  
Initial

### CUSTOMER SIGNATURE

Signature \_\_\_\_\_  
Date \_\_\_\_\_

Note: Signing this order form and agreement indicates I accept and understand the Customer Service Agreement and the Standard Installation Terms.

## HIGH SPEED INFORMATION

### PRIMARY EMAIL ADDRESS

\_\_\_\_\_ @ncn.net  
First Requested Email (or current NCN email address)  
Email must be eight (8) characters or less. If yours is unacceptable or unavailable, one will be chosen.

Desired Password: \_\_\_\_\_  
Please select a password for your email account by using the following criteria:  
1. At least 8 characters 2. At least ONE (1) uppercase  
3. At least ONE (1) lowercase 4. At least ONE (1) number.  
Avoid names as part of your password. Passwords are case sensitive.

\_\_\_\_\_ @ncn.net  
Second Requested Email (if first is not available)  
Do not wish to have email on ncn server as have another email:

### FamilyWebFilter

Would you like FamilyWebFiltering activated? Yes No

### ADDITIONAL EMAIL ADDRESSES

1<sup>st</sup> Additional Email Address  
\_\_\_\_\_ @ncn.net  
Desired Password: \_\_\_\_\_

2<sup>nd</sup> Additional Email Address  
\_\_\_\_\_ @ncn.net  
Desired Password: \_\_\_\_\_

### PAYMENT INFORMATION

Please bill me monthly via:  
Mail Credit Card Debit my checking account automatically

### CREDIT CARD PAYMENT

I hereby authorize Ayrshire Communications, to debit my credit card each month for the amount of my Internet bill. (Visa, Mastercard, or Discovery only).

Name on Credit Card: \_\_\_\_\_  
Account #: \_\_\_\_\_  
Expiration Date: \_\_\_\_\_ Code: \_\_\_\_\_  
Customer Signature: \_\_\_\_\_

### BANK DEDUCT (VOIDED CHECK REQUIRED)

I hereby authorize Ayrshire Communications, hereinafter called COMPANY, to initiate debit entries to my checking account and the depository, hereinafter called DEPOSITORY, to credit and/or debit the same to such account. This authority is to remain in full force and effect until COMPANY has received written notification from me of its termination in such time and in such manner as to afford COMPANY and DEPOSITORY a reasonable opportunity to act on it. The amounts to be debited are the monthly amounts of my packaged bills and will be debited on the 5<sup>th</sup> of each month. I understand that I will not receive a monthly bill unless there is a change in the amount that will be withdrawn from my account.

Name: \_\_\_\_\_  
Signature: \_\_\_\_\_

PLEASE ATTACH VOIDED CHECK

### SALES INFORMATION

(Sales Agent or Buddy)  
(Your buddy will receive a \$50<sup>00</sup> Visa Gift Card for referring you to Northwest Communications. Some restrictions may apply.)  
\*Buddy credit (\$50<sup>00</sup> VISA Gift Card) will not be given until the Internet service has been installed and has had service for 3 months)